



## **PRODUCT UPDATE MEMO**

**To:** Valued PRS-11 Customers  
**From:** Michael Verguldi, Product Manager - Medical  
**Date:** August 6, 2013  
**Subject:** PRS-11 SYSTEMS & PARTS – NO LONGER AVAILABLE

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**Availability Update:** This memo is an update from the previously issued one dated October 2, 2012. As reported then, circumstances beyond our control surrounding the availability of components for the PRS-11 unit, we have been forced to discontinue this model. As a result, the Particle Reduction System, model PRS-11, is no longer available. We do not have any of these models in stock (Since 10/12) and are unable to build anymore at this time.

Furthermore, all of the spare parts for the PRS-11 unit have been discontinued and are no longer available. We have sold off the remaining items and no longer have any components or parts on our shelves. Therefore, we are no longer able to support any PRS-11 unit with the exception of the 20", 25-micron prefilter (P/N 275-10-601).

Please note that the Particle Reduction System, PRS-12, has been released and this unit will take the place of the PRS-11. Unfortunately, the models are not interchangeable and parts do not match. For more details on this unit, please refer to the Product Brochure and the Operating Manual.

Thank you for your understanding and we apologize for any inconvenience. We value your business and look forward to serving you in the days ahead. If you have any questions or concerns, please contact Sales or Technical Support at 800-633-3080.