



PRODUCT UPDATE MEMO

To: All SOLO RO Owners & Operators
From: Michael Verguldi, Product Manager - Medical
Date: December 1, 2011
Subject: SOLO & SOLO II Spare Parts Availability

The original SOLO RO was manufactured by Osmonics, Inc. back in the early '90's. It is estimated that more than 2,500 units which shipped to customers throughout the world before it was discontinued on March 6, 2000. The machine that replaced it was named the SOLO II. This RO had many of the same features and benefits, but also included some significant upgrades, such as a digital conductivity meter, adjustable alarm set point, and a 510(k) registration. The SOLO II was later discontinued allowing the then similarly designed and offered ZyzaTech Millenium™ to take its place as part of a consolidation effort. This machine experienced additional design improvements and is still offered today as the leading portable RO device for hemodialysis patient care.

For over 10 years, Mar Cor Purification has continued to service, offer technical support, and spare parts for both the SOLO and SOLO II RO machines. A normal period of time for offering this level of support and sales on similar devices is seven years. We have exceeded that timeframe and are now in a position to officially discontinue parts, service, and field support for the SOLO and SOLO II RO machines. This will go into effect on June 1, 2012.

There are a few parts still available (i.e. pumps), but many have been discontinued altogether and are no longer manufactured. If you are interested in acquiring some additional parts, please contact Inside Sales to learn what items are still available. Certain items will remain at this time (i.e. membrane) because of usage on other equipment, but supplies on most, are very limited. Contact Inside-Sales for pricing and availability and/or Technical Support for all other inquires at 800-633-3080.