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| <b>Control #:</b>  | 300.MCPM.023.002 |                   |             |
| <b>Rev. Level:</b> | A                | <b>Eff. Date:</b> | Oct 5, 2009 |
| <b>Page:</b>       | 1                | of                | 1           |

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|--|--|--|--|
| <b>COMPLAINT SUBMISSION FORM</b>   |  | <b>INCIDENT DATE</b>   | <b>DATE COMPLAINT REPORTED</b>   |
| <b>INDIVIDUAL REPORTING COMPLAINT</b>  |  | <b>REPORTING INDIVIDUAL'S TELEPHONE #</b><br>( ) - , ext. _____  | <b>REPORTING INDIVIDUAL'S E-MAIL ADDRESS</b>   |
| <b>COMPLAINT SOURCE (Individual who identified issue if different than individual reporting complaint)</b>                 |  | <b>COMPLAINT SOURCE'S TELEPHONE #</b><br>( ) - , ext. _____  | <b>COMPLAINT SOURCE'S E-MAIL ADDRESS</b>   |
| <b>LOCATION OF INCIDENT:</b><br>Clinic Name: _____<br>Clinic Address: _____<br>(City, State) _____<br>(Country, Zip) _____ |  |  | <b>SALES ORDER #</b><br><b>DEVICE/PART ASSOCIATED WITH COMPLAINT/INCIDENT PURCHASED ON</b>                           |
| <b>DEVICE NAME (Upper Level/Finished Device, e.g., 23G, Millenium, Semper Pure, 4400M, SDS, MCB212, etc.)</b>              |  | <b>DEVICE MODEL #</b>  | <b>DEVICE'S LOT/SERIAL #</b>   |
| <b>PART NAME (e.g., motor, membrane, switch, etc.)</b>   |  | <b>PART NUMBER</b>   | <b>PART'S LOT/SERIAL #</b>   |
| <b>REASON FOR COMPLAINT (Attach more sheets as necessary.)</b>   |  |  |  |
| <b>ANY INJURIES ASSOCIATED WITH COMPLAINT?</b><br>Y <input type="checkbox"/> N <input type="checkbox"/>                    |  | <b>MDR REPORTED TO FDA? (If so, attach copy.)</b><br>Y <input type="checkbox"/> N <input type="checkbox"/> | <b>MDR REPORTED TO HEALTH CANADA? (If so, attach copy.)</b><br>Y <input type="checkbox"/> N <input type="checkbox"/> |
| <b>STATUS OF PATIENTS OR PERSONNEL (If any associated with complaint.)</b>   |  |  | <b>DO YOU WANT A DOCUMENTED RESPONSE TO YOUR COMPLAINT?</b><br>Y <input type="checkbox"/> N <input type="checkbox"/> |

**Send Completed Form to [techserv@mcpur.com](mailto:techserv@mcpur.com)**

or

**Fax Completed Form to 1-484-991-0230, ATT: Technical Support**

Complaint Number Assigned by Mar Cor Purification