

PRODUCT BULLETIN #3207

To: Our Valued Hemodialysis Customers

From: Michael Verguldi, Product Manager - Medical

Date: March 30, 2016

Subject: **Discontinued Medical Device - Semper Pure® Water Purification Unit**

INTRODUCTION

This addresses the position of Mar Cor Purification, Inc. ("MCP") regarding future support of the Semper Pure Water Purification Unit (the "Semper Pure RO").

BACKGROUND

On or about February 27, 2009, MCP posted a Product Update Memo (the "Memo") on its website noting that all production of the Semper Pure RO has ceased. The memo further stated that MCP would continue to support the Semper Pure RO with parts as well as technical and field assistance for seven (7) years from the effective date of the Memo, which was March 30, 2009. MCP has now provided seven (7) years of support for the Semper Pure RO since the effective date of the Memo.

FUTURE SUPPORT

Effective immediately, please note the following:

1. MCP will not be providing service, preventative maintenance or technical support on any Semper Pure RO unless required pursuant to an existing service or preventative maintenance contract entered into on or prior to March 29, 2016 ("Existing Contract"). MCP will not generate any new quotes or proposals that include service, repair, cleaning or performing any preventative maintenance on the Semper Pure RO.
2. MCP will be in contact with each customer under an Existing Contract to discuss how this will impact such Existing Contract.

3. The Semper Pure RO will no longer have guaranteed spare parts or replacements items in stock. Any remaining stocked parts solely associated with this product line (and not needed for Existing Contracts) will be scrapped after July 1, 2016.
4. MCP will not take any steps that require changes or improvements to the Semper Pure RO due to complaints or other issues surrounding the device.
5. It is MCP's position that without OEM and/or validated parts along with ongoing technical support for the Semper Pure RO that continuing to operate this device as intended may expose patients and staff members to undue risk. If a customer chooses not to make a switch to another RO system, such customer will assume the risk of operating a device that may need a part that is no longer available, and therefore, it may not have an RO system in place to produce water for treatments. As a result, there is risk associated with continuing to use a medical device under those conditions.

If you have any questions, please contact your local Sales Representative or Product Management at 800-633-3080 or visit our website at www.mcipur.com.